Know Your Customer (KYC)

In order to create a User Account and use the Sincere Systems, you represent and warrant that: (i) if you are a natural person, you are 18 years of age or older and you are not U.S. citizen; and (ii) if you are a legal person, you have the right, power, and authority to enter into this Agreement on behalf of the legal person and bind it to these terms; and (ii) you are not barred from doing so under any applicable laws and/or this Agreement.

In order to create a User Account, you need to learn these Agreement, and if you accept its terms and conditions, fill out the User Account registration form located on the Website and click the "Accept" button.

Regarding Clients, the KYC (know your customer) policy is used, which is based on a comprehensive legal assessment and includes, but is not limited to, such procedures as collecting and analyzing identification information about the Client; comparison of Clients with lists of interested parties, such as politically exposed persons (Politically Exposed Persons); determining the degree of risk of the Client in the context of the propensity to legalize income, financing terrorism; the formation of expectations regarding the transactions of Clients, as well as the control of transactions for contradictions to such behavior.

The creation of the User Account and the further authorization therein shall require that the Client should specify the information as follows:

For Clients - natural persons:

1. Your email, which is also your Login to the Platform;
2. Your password;
3. Your name;
4. Personal identification code (in case of absence the date and place of birth and place of residence);
5. Phone number and Telegram messenger contact;
6. Occupation;
7. Payment details.

The further identification and verification therein shall require that the Client should provide the documents as follows:
For personal identification:

! Personal ID card (whether ID card, e-resident card or residence permit card); or

! Passport or diplomatic passport; or

! Travel document issued in a foreign country; or

! Driving licence (if it has name, facial image, signature and personal code or date of birth of holder on it).

For verifying the address:

! Utility bill (landline telephone, water, electricity) not older than 3 months at the place of registration of the Client; or

! Tax or tariff bill from the local government; or

! Bank statement (for current account, deposit account or credit card). For Clients - legal persons:

1. Your email, which is also your Login to the Platform;
2. Your password;
3. Name of the Client;
4. Registry code (or registration number and registration date) of the Client;

5. Names and authorisations of members of the Management Board or the head of branch or the other relevant body, UBOs;

6. Phone number;
7. Business description;
8. Website.

For identification:

! articles and memorandum of association;

! documents confirming the management and ownership structure.

For verifying the address:

! Utility bill (landline telephone, water, electricity) not older than 3 months at the place of registration of the Client; or

! Tax or tariff bill from the local government; or
Bank statement (for current account, deposit account or credit card).

Where applicable, the representative of a Client shall submit a document in the required format certifying the right of representation.

According to the existing standards of practical activities to resist money-laundering, we reserve the right to require the Client additional documents or any other additional information necessary for identification of the natural or legal person, its source of wealth or verify the transaction performed by the Client.

You can change your profile information in your User Account settings. You guarantee that any information that you provide through the Platform is true and relevant. You must notify Sincere Systems of any changes if the provided personal information or documents become invalid, and provide relevant information / documents. In case you have difficulties in changing your personal data, please contact us at support@sincere.systems.